# Volunteer News

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#### **Our Vision**

The vision of North Central Health Care Volunteers is to be recognized as a leader in providing innovative and rewarding volunteer and donor opportunities to help advance the mission of North Central Health Care: Partnering together to provide compassionate and high quality care for individuals and families with mental health, recovery and skilled nursing needs.

#### **Mission Statement**

Our volunteers are committed to providing quality services for our residents and clients. Our programs are aimed at creating a warm, friendly, home-like environment with a genuine concern for the dignity and special needs of each individual. Volunteers enable clients and residents to have programs and events within our organization as well as taking part in community outings.

### **Hello Volunteers!**

Hello volunteers:

We are slowly starting to have volunteers return to service at NCHC. I know several of you have come back. At Pine Crest the very first two volunteers to return were Gorgette and Larry Sampo (see photo) and at Mount View it was Joyce Groshek and DJ Ash (see photos). We are so excited to have every one of you back!!!

At Mount View the Activities department was just given the go ahead to plan a few outings and some musical performances. We still have to keep each neighborhood separate, but hope is on the horizon, that we will be allowing residents to have more and more opportunities to enrich their lives.

We are also looking for volunteers that wish to assist residents to the Wisconsin Valley Fair and Lincoln County Fair August 3rd - 13th.

At Pine Crest a few activities have resumed and more are being planned. We will be looking for volunteers to assist with upcoming events.

We love hearing from you and are looking forward to seeing you in person when you feel ready to return. If you are feeling ready to come back, give us a call. I look forward to meeting the many wonderful volunteers at Pine Crest. I have heard so many great things about you all.

We hope everyone continues to remain healthy.

All our best,

Kathy, Laural & Brianna

#### Lives Enriched and Fulfilled.









# Wausau Campus Construction Updates

On the Wausau Campus the new Nursing Home Tower is getting finished. The patio areas are shaping up and we look forward to seeing our residents enjoying the great new outdoor spaces.

The resident rooms are getting the final touches and we now have ownership of the building. We will be offering tours of the facility towards the end of Summer/early Fall and hope that each of you will come in and look at the new facility. Watch for more information and solid timelines on our Website and Facebook page.

## **Parking Lot**

The parking lot in front of Mount View Care Center is being re-done. The new parking lot will be completed sometime in late October. It will offer many more parking spaces. We look forward to the day our volunteers can come back to our facility and park in the brand new parking lot.







### **Volunteer Opportunities**

We are looking for volunteers to assist residents to the WI Valley Fair and to the Lincoln County Fair during the following dates and times. Feel free to sign up for more than one day.

#### Wisconsin Valley Fair - Wausau

Tues, Aug 3 - 9:45 am - 2:00 pm | Northern Reflections & Southern Reflections Residents - 15 volunteers needed

Wed, Aug 4 - 1:30 pm – 4:30 pm | Lakeview Heights Residents 4 volunteers needed

Thurs, Aug 5 - 9:45 am - 2:00 pm | Northwinds Vent & South Shore Residents - 6 volunteers needed

Thurs, Aug 5 - 1:30 – 4:30 pm | Gardenside Crossing Residents 4 volunteers needed

#### **Lincoln County Fair - Merrill**

Thur, Aug 12 - 11 am , 1 pm, 2:30 pm & 4 pm | Pine Crest Residents

Fri, Aug 13 - 11 am, 1 pm, 2:30 pm & 4 pm | Pine Crest Residents

Volunteers must be able to push a wheelchair, be vaccinated against COVID and willing to wear a mask when not eating or drinking.

To sign up or If you know anyone that would like to help with these outings contact us at 715-848-4450 or volunteer@norcen.org.

#### **COVID Changes**

The pandemic has changed so many things, as you all know. This will be the same with your volunteer roles with us. There will be new requirements for wearing Personal Protective Equipment (PPE), like face masks, when in the facility and working with residents. There may also be restrictions on how many neighborhoods you can visit each time you are at the facility. We appreciate your understanding with all of these changes.

New volunteer roles have also been created and will continue to emerge as we continue to work through the pandemic and the opening of the new nursing home facility at the Wausau Campus.

#### **Pine Crest Volunteers**

As you join the North Central Health Care volunteer team, we will need to get a volunteer file started on each of you. This will consist of a Volunteer Application, Background Check form and some paperwork from the Volunteer Handbook. If you would like to get a jump start on this paperwork, pick up a packet at Pine Crest, give us a call or send us an email and we will send you a packet in the mail. I know a few of you have already begun this process.



#### **Volunteer Office Contact Information**

Laural Harder Volunteer Coordinator | Kathy DeSantis Administrative Support

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ADDRESS: Volunteer Services Office, 1100 Lake View Drive, Wausau, WI 54403



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#### Did you Know?

Shakespeare wrote some of the most beloved and revered pieces of literature the world has ever known, but in order to craft his plays and poems, he sometimes resorted to making up his own words. In fact, The Bard is said to have come up with more than 1,700 words including moonbeam, laughable, eyeball, bump, puking, champion, bedroom, excitement, and zany.



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North Central Health Care Person centered. Outcome focused.



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